Annual Impact Report
FY 2018-19

A safe place to stay.
A warm bed.
A hot meal.
Someone to talk to.

Nuestra casa es su casa.
It has been another busy year at Casa Youth Shelter. Last summer, we received an extremely generous gift from Dayl Salamanca and her family, allowing us to purchase the property adjacent to the shelter. After demolishing the house and doing some landscaping, we were able to host a lovely reception there in honor and appreciation of Lorraine and Tex Caldwell, whose ample donation will help the shelter grow and continue to serve youth and families in need. We also hosted our first Awareness Through Art Open House on the new property, showcasing the expressive therapy aspect of our shelter program.

At the end of 2018, we invited former residents to Home for the Holidays, a touching reunion dinner that was both fun and well-attended. It’s amazing how vivid some residents’ memories are, despite having been at the shelter for only a short time, speaking to the impact Casa Youth Shelter makes on their lives.

As President of the Casa Youth Shelter Board of Directors, I am humbled by the commitment of so many people willing and eager to help however they are able. Our hardworking staff, dedicated Board, generous donors, and selfless volunteers continue to work toward a common goal of helping youth and their families in crisis. I appreciate every one of you, and I look forward to another amazing year ahead.

Milestones. Last year, we celebrated our 40th Anniversary — an incredible milestone in Casa Youth Shelter’s history that could never have been reached without the caring and support of people like you. And just like so many moments in our past, the glow of our 40th year was quickly overshadowed by even more amazing news. Our neighboring property was up for sale, and a longtime, incredibly generous supporter provided the capital for us to make Myldred’s dream come true (thank you Dayl!). In August 2018, we became the proud owners of the lot next door.

Our outstanding and visionary Board of Directors quickly committed Casa Youth Shelter to the process of creating a strategic plan. They know for our organization to succeed and grow, we must continue to build on our biggest strengths and deliver the kinds of services that are most beneficial for youth and families in crisis. The strategic planning process has already begun, and we hope to have it completed by spring of 2020. Much more on that to come in the future.

Our team is always working to enrich our programs to make sure we connect with youth who need our help in every way we can. A new drumming therapy group has seen incredible results. Our Life Skills curriculum is refreshed, and our education program now allows residents to connect with their home schools with Chromebooks. Each of our six bedrooms were completely renovated to create fresh, modern, and gender-neutral rooms that welcome anyone who seeks our help. The youth not only feel pride in their rooms, but also know they are worthy of a beautified space. Because everything begins at home.

Casa Youth Shelter provides temporary shelter for runaways and youth in crisis, enabling them to come through the crisis with increased personal strength and a sense of renewal while in a supportive environment, with family reunification as the primary goal.
## Our Statistics

### Crisis Calls:
- **Calls Received**: 1,010
- **Youth in Shelter**: 179
- **Shelter Days Provided**: 2,277
- **Hours of Counseling**: 7,212
- **Hours of Case Management**: 570
- **Parent/Guardian Participation**: 72%

### Aftercare Services:
- **Counseling**: 72%
- **Parent Education**: 13%
- **Teen Drop-In Classes**: 8%

### Length of Stay:
- **Less Than One Week**: 40%
- **One to Two Weeks**: 32%
- **Two to Three Weeks**: 28%

### Gender Identification:
- **Female**: 55%
- **Male**: 44%
- **Non-Binary**: 1%

### Age:
- **12 Years Old**: 7%
- **13 Years Old**: 14%
- **14 Years Old**: 16%
- **15 Years Old**: 22%
- **16 Years Old**: 21%
- **17 Years Old**: 20%

### Ethnicity:
- **Hispanic**: 50%
- **White**: 21%
- **Black**: 16%
- **Mixed**: 9%
- **Asian**: 3%
- **American Indian**: 1%

### Referral Source:
- **Community Agencies**: 22%
- **Schools**: 20%
- **Social Services (DCFS/SSA)**: 20%
- **Self, Friends, Relatives**: 11%
- **Police**: 7%
- **Internet**: 7%
- **Past Client**: 7%
- **Shelters**: 4%
- **Juvenile Probation**: 2%

### Child Abuse:
- **Physical Abuse Victims**: 38%
- **Mental Abuse Victims**: 25%
- **Sexual Abuse Victims**: 22%
- **Neglect**: 18%
- **Suspected Child Abuse Reports**: 65

### Of the Children Served:
- **Substance Abuse**: 34%
- **Runaway**: 13%
- **Literacy Concerns**: 12%
- **LGBTQ+**: 12%
- **Homeless**: 10%
- **Military Family**: 6%
- **Gang Involved**: 3%
- **Human Trafficking**: 2%

### Exit Disposition:
- **Successful or Satisfactory**: 93%
- **Unsatisfactory or Unknown**: 7%

### Cities Served:
- **Anaheim, CA**: 10%
- **Bellflower, CA**: 3%
- **Buena Park, CA**: 2%
- **Costa Mesa, CA**: 1%
- **Cypress, CA**: 2%
- **Fountain Valley, CA**: 1%
- **Garden Grove, CA**: 4%
- **Huntington Beach, CA**: 3%
- **Irvine, CA**: 2%
- **La Palma, CA**: 2%
- **Laguna Hills, CA**: 1%
- **Lake Forest, CA**: 2%
- **Lakewood, CA**: 2%
- **Long Beach, CA**: 8%
- **Los Alamitos, CA**: 2%
- **Los Angeles, CA**: 9%
- **Orange, CA**: 7%
- **Paramount, CA**: 2%
- **Placentia, CA**: 2%
- **Riverside, CA**: 1%
- **Santa Ana, CA**: 7%
- **Southgate, CA**: 1%
- **Stanton, CA**: 4%
- **Tustin, CA**: 2%
- **Westminster, CA**: 2%
- **Yorba Linda, CA**: 1%
- **Cities less than 1% (32)**: 17%

### Counties Served:
- **Orange County**: 62%
- **Los Angeles County**: 31%
- **Other Counties (5)**: 7%

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### Casa Youth Shelter has served youth in crisis for more than 40 years. Youth come to us for many reasons, and those reasons have changed over the past 10 years. Here’s some of what we’ve seen since 2008.

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### Top 3 Referral Sources
- Community Agencies
- Schools
- Police

### Of the Children Served
Casa Youth Shelter serves youth in crisis which, unfortunately, often includes child abuse. The types of abuse reported included:

- **34% Physical**
- **17% Sexual**
- **14% Mental**
- **11% Neglect**

### Issues Contributing to Youth Crises

<table>
<thead>
<tr>
<th>Substance Abuse</th>
<th>Homelessness</th>
<th>Gang Involvement</th>
<th>Human Trafficking</th>
<th>Running away from crisis at home</th>
<th>Issues related to LGBTQ+ identification</th>
<th>Issues related to families with active military member(s)</th>
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</thead>
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### Crisis Calls
- **7,405 Crisis Calls**
- **(800) 914-CASA (2272)**
- **7,405 Crisis Calls**
- **25,310**
- **227 Callers**
- **to our 24-Hour Crisis Hotline in the past 10 years**

### 10 Year Trends
Established 1978

> Top 3 Referral Sources

> Of the Children Served

> Issues Contributing to Youth Crises

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Our Financials

2018-19 Revenue

- Legacy Bequests: 38%
- Foundation Contributions: 22%
- Federal Government Grant: 10%
- Events (net): 8%
- Individual Contributions: 6%
- Corporate Contributions: 4%

2018-19 Expenses

- Program: Shelter and Clinical: 76%
- Program: Community Outreach: 7%
- Management/Administration: 10%
- Investment and Other Income: 2%
- Individual Client Fees: 1%
- County Social Services: 5%
- Organization Contributions: 3%

83 cents of every dollar given to Casa Youth Shelter supported direct services in 2018-19.

Casa Youth Shelter received an average individual donation of $256 in 2018-19.

Volunteers gave more than 7,000 volunteer hours in 2018-19.

Casa Youth Shelter received $79,529 in in-kind donations that help to offset our budget for resident needs.

Full financial statements and our Form 990 are available online at casayouthshelter.org.

One Youth One Week

The average cost to provide shelter care services to ONE youth for ONE week = $1,852

Includes shelter, food, counseling, supervision, transportation, recreation, and all indirect costs.
Our Year in Pictures

Donor Honors Her Late Daughter's Memory
with Birthday Gifts for Our Residents

Board Members Judy Klabouch and Luciann Maulhardt

Honoring Tex and Lorraine Caldwell

Kenny Brandyberry and Phil and Sandy McElroy
Having Fun and Winning at Our Texas Hold 'Em Poker Tournament

Executive Director Amy Lakin with Dayl Salamanca and City Manager Bret Plumlee

Residents Visit Los Angeles Chargers Training Camp

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Resident Artwork

Donors Come in All Ages!

Performers at Our Awareness Through Art Open House

Thanksgiving Donation from Golden State Water Company

Board Member Emil Jorge Honored with Americana Award

Board Member Kevin Boylan Volunteers and Shares His Ceramics Skills at Our Awareness Through Art Open House

Braving the Cold to Support Casa Youth Shelter at Race on the Base

Board Members Chief Eric Nuñez and Greg Magnuson

Casa Youth Shelter Welcomes The Timken Foundation of Canton

Our Year in Pictures

"Be Heard" Was the Theme for Our Annual Youth Leadership Conference

Guests Enjoying Our Annual Volunteer Appreciation Dinner

Our Youth Leaders Rally Against Human Trafficking

Our Community Collected Quarters to Support Casa Youth Shelter's Living Quarters

Staff Member Evonne Rivera Performs at Our Awareness Through Art Open House

Celebrating Executive Director Amy Lakin's Retirement in Style

Keynote Speaker Brent Poppen at Our Youth Leadership Conference

"Kind Cards" Written by Residents

Opening Our Doors for a Home for the Holidays Reunion for Former Residents

Dayl Salamanca Observes Demolition on Our New Property

Our New Gender-Neutral Bedrooms

Volunteers Help Assemble Bedroom Furniture During our Renovations

Honoring Founder Myldred Jones at Our Day of the Dead Celebration

Valentino's Pizza of Los Alamitos Supports Kenny's Pizza Mondays