A safe place to stay. A warm bed. A hot meal. Someone to talk to. **Nuestra casa es su casa.**

### Stats | 2017

**1,123 Crisis Calls**

to our 24-Hour Crisis Hotline

1–800–914–CASA (2272)

**What is the Crisis Hotline?** It's Casa Youth Shelter's 24/7/365 call-in service for youth and their families. Staff are available at all hours to take calls and provide intakes to assist individuals through their crises.

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**WHY Youth Came to Casa Youth Shelter in 2017**

72 percent of our residents engaged in at-risk behaviors as they tried to cope with their crises. At-risk behaviors may include substance use, gang activity, and acting out at school, with peers, or with their family. Most struggled with parent/child conflicts. 15 percent ran away from their current living situations, and 12 percent experienced homelessness.

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**WHAT Were the Issues Youth Were Dealing With?**

- 43 percent of our residents experienced some form of abuse
- 56 percent of our residents' families reported living below the federal poverty line, were under- or unemployed, or experienced chronic homelessness
- 7 percent identified as LGBTQ+
- 15 percent of our residents struggled with literacy
- 7 percent

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**WHERE Did They Go When They Exited the Shelter?**

88 percent of our residents exited safely and successfully while working on their personal goals. 77 percent of our youth were reunited with family. Approximately 70 percent of our residents and/or families participated in aftercare services.

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**Our Founder’s Vision**

Since 1978, Casa Youth Shelter has been a community where all adolescents in crisis have a safe place to stay in an environment that promotes healthy family relationships.

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**HOW We Are Funded**

80 percent of our funding comes from the private sector.

- Foundations 38%
- Individual Donors 10%
- Organizations 4%
- Events 21%
- Corporations 5%
- Client Fees 2%
- Federal Grant 15%
- County Social Services 5%

**87 cents of every dollar given to Casa Youth Shelter supports direct services**

We offer sliding scale fees, and we never turn anyone away due to an inability to pay.
## 2017 Statistics

### Youth in Shelter:
- Youth receiving shelter care: 203
- Shelter days provided: 2,377
- Hours of counseling: 7,055
- Parent/guardian participation: 59%

### Aftercare Services:
- Counseling: 68%
- Parent Education: 14%
- Teen Drop-In Classes: 14%

### Length of Stay:
- Less than one week: 35%
- One to two weeks: 37%
- Two to three weeks: 24%
- Over three weeks: 4%

### Gender:
- Female: 56%
- Male: 44%

### Age:
- 12 years old: 7%
- 13 years old: 15%
- 14 years old: 20%
- 15 years old: 20%
- 16 years old: 17%
- 17 years old: 21%

### Ethnicity:
- Hispanic: 51%
- White: 17%
- Mixed: 17%
- Black: 10%
- Asian: 5%

### Referral Reason:
- At-Risk Behavior: 72%
- Runaway: 15%
- Homeless/Abandoned: 12%
- At Risk of Becoming Runaway/Homeless: 1%

### Referral Source:
- Community Agencies: 23%
- Schools, Outreach: 22%
- Police: 13%
- Self, Friends, Relatives: 10%
- Social Services (DCFS/SSA): 9%
- Internet: 7%
- Past Client: 6%
- Juvenile Probation: 5%
- Shelters: 5%

### Child Abuse:
- Physical Abuse Victims: 33%
- Sexual Abuse Victims: 18%
- Mental Abuse Victims: 12%
- Neglect/Abandonment: 7%
- Suspected Child Abuse Reports: 70%

### Of the Children Served:
- Substance Abuse: 24%
- Military Family: 16%
- Literacy Challenged: 15%
- LGBTQ+: 7%
- Human Trafficking: 2%

### Exit Disposition:
- Successful or Satisfactory: 88%
- Unsatisfactory or Unknown: 12%

### Destination at Exit:
- Parents’ or Relatives’ Home: 77%
- AWOL: 8%
- Residential Community Agency: 5%
- Social Services: 4%
- Emergency Shelter: 3%
- Hospital: 2%
- Juvenile Justice: 1%

### Cities Served:
- Anaheim, CA: 10%
- Bellflower, CA: 3%
- Buena Park, CA: 3%
- Compton, CA: 1%
- Corona, CA: 2%
- Costa Mesa, CA: 3%
- Cypress, CA: 2%
- Fullerton, CA: 2%
- Garden Grove, CA: 3%
- Huntington Beach, CA: 4%
- La Palma, CA: 1%
- Lakewood, CA: 2%
- Long Beach, CA: 9%
- Los Alamitos, CA: 8%
- Los Angeles, CA: 3%
- Mission Viejo, CA: 1%
- Norwalk, CA: 1%
- Orange, CA: 2%
- San Juan Capistrano, CA: 1%
- San Pedro, CA: 2%
- Santa Ana, CA: 8%
- Stanton, CA: 1%
- Tustin, CA: 1%
- Westminster, CA: 3%
- Whittier, CA: 3%
- Yuma, AZ: 1%
- Cities less than 1% (31): 20%

### Counties Served:
- Orange County: 59%
- Los Angeles County: 32%
- Other Counties (7): 9%

### States Served:
- California: 97%
- Other states (4): 3%

### Mission Statement

The purpose of Casa Youth Shelter is to provide temporary shelter for runaways and youth in crisis, enabling them to come through the crisis with increased personal strength and a sense of renewal while in a supportive environment with family reunification as the primary goal.