

A safe place to stay. A warm bed. A hot meal.
Someone to talk to. **Nuestra casa es su casa.**



Stats | 2017

1,123 Crisis Calls
to our 24-Hour Crisis Hotline
1-800-914-CASA (2272)



What is the Crisis Hotline? It's Casa Youth Shelter's 24/7/365 call-in service for youth and their families. Staff are available at all hours to take calls and provide intakes to assist individuals through their crises.

WHY Youth Came to Casa Youth Shelter in 2017



72 percent of our residents engaged in **at-risk behaviors** as they tried to cope with their crises. At-risk behaviors may include substance use, gang activity, and acting out at school, with peers, or with their family. Most struggled with parent/child conflicts. 15 percent ran away from their current living situations, and 12 percent experienced homelessness.



WHAT Were the Issues Youth Were Dealing With?

43 percent of our residents experienced some form of abuse



56 percent of our residents' families reported living below the federal poverty line, were under- or unemployed, or experienced chronic homelessness



15 percent of our residents struggled with literacy

7 percent identified as LGBTQ+



In 2017, our counselors provided **more than 7,000 hours** of individual, group, and family therapy to our residents. Our staff is specifically trained in **trauma-informed care** to work with our residents who are survivors of human trafficking, or those who report incidences of self-harm, suicidal ideation, and/or other mental health concerns.

WHERE Did They Go When They Exited the Shelter?



88 percent of our residents exited safely and successfully while working on their personal goals. 77 percent of our youth were reunited with family. Approximately 70 percent of our residents and/or families participated in aftercare services.

Our Founder's Vision

Since 1978, Casa Youth Shelter has been a community where all adolescents in crisis have a safe place to stay in an environment that promotes healthy family relationships.

87 cents of every dollar given to Casa Youth Shelter supports **direct services**



We offer sliding scale fees, and we never turn anyone away due to an inability to pay.

HOW We Are Funded



80 percent of our funding comes from the private sector.

Foundations 38%
Events 21%
Federal Grant 15%

Individual Donors 10%
Corporations 5%
County Social Services 5%

Organizations 4%
Client Fees 2%



Casa Youth Shelter

2017 Statistics

Youth in Shelter:

Youth receiving shelter care	203
Shelter days provided	2,377
Hours of counseling	7,055
Parent/guardian participation	59%

Aftercare Services:

Counseling	68%
Parent Education	14%
Teen Drop-In Classes	14%

Length of Stay:

Less than one week	35%
One to two weeks	37%
Two to three weeks	24%
Over three weeks	4%

Gender:

Female	56%
Male	44%

Age:

12 years old	7%
13 years old	15%
14 years old	20%
15 years old	20%
16 years old	17%
17 years old	21%

Ethnicity:

Hispanic	51%
White	17%
Mixed	17%
Black	10%
Asian	5%

Referral Reason:

At-Risk Behavior	72%
Runaway	15%
Homeless/Abandoned	12%
At Risk of Becoming Runaway/Homeless	1%

Referral Source:

Community Agencies	23%
Schools, Outreach	22%
Police	13%
Self, Friends, Relatives	10%
Social Services (DCFS/SSA)	9%
Internet	7%
Past Client	6%
Juvenile Probation Shelters	5%

Child Abuse:

Physical Abuse Victims	33%
Sexual Abuse Victims	18%
Mental Abuse Victims	12%
Neglect/Abandonment	7%
Suspected Child Abuse Reports	70

Of the Children Served:

Substance Abuse	24%
Military Family	16%
Literacy Challenged	15%
LGBTQ+	7%
Human Trafficking	2%

Exit Disposition:

Successful or Satisfactory	88%
Unsatisfactory or Unknown	12%

Destination at Exit:

Parents' or Relatives' Home	77%
AWOL	8%
Residential Community Agency	5%
Social Services	4%
Emergency Shelter	3%
Hospital	2%
Juvenile Justice	1%

Community Outreach

Program Hours:

Youth Education Program	9,358
Public Awareness Program	2,291
Parent Education Program	2,148
Basic Needs Services	1,402

Cities Served:

Anaheim, CA	10%
Bellflower, CA	3%
Buena Park, CA	3%
Compton, CA	1%
Corona, CA	2%
Costa Mesa, CA	3%
Cypress, CA	2%
Fullerton, CA	2%
Garden Grove, CA	3%
Huntington Beach, CA	4%
La Palma, CA	1%
Lakewood, CA	2%
Long Beach, CA	9%
Los Alamitos, CA	8%
Los Angeles, CA	3%
Mission Viejo, CA	1%
Norwalk, CA	1%
Orange, CA	2%
San Juan Capistrano, CA	1%
San Pedro, CA	2%
Santa Ana, CA	8%
Stanton, CA	1%
Tustin, CA	1%
Westminster, CA	3%
Whittier, CA	3%
Yuma, AZ	1%
Cities less than 1% (31)	20%

Counties Served:

Orange County	59%
Los Angeles County	32%
Other Counties (7)	9%

States Served:

California	97%
Other states (4)	3%

Mission Statement

The purpose of Casa Youth Shelter is to provide temporary shelter for runaways and youth in crisis, enabling them to come through the crisis with increased personal strength and a sense of renewal while in a supportive environment with family reunification as the primary goal.